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May 13, 2008

AGENDA ITEM 8

TO: MEMBERS OF THE BENEFITS AND PROGRAM ADMINISTRATION COMMITTEE

I. SUBJECT: Member Branch Performance Measures

II. PROGRAM: Member and Benefit Services Branch

III. RECOMMENDATION: Information Only

IV. ANALYSIS:

Attached are the FY 2007-2008 3rd Quarter Member and Benefit Services Branch (MBSB) Performance Management dashboard reports.

The summary report of the stoplights from the past four quarters' dashboard reports is provided as Attachment A.

This past quarter's dashboard reports are provided as Attachment B.

V. STRATEGIC PLAN:

This project supports the CalPERS Strategic Plan. The performance measurements described in the attachments are directly aligned to the CalPERS strategic goals.

VI. RESULTS/COSTS:

The new Performance Management dashboard reports were implemented in MBSB effective with the fourth quarter of fiscal year 2006-07 to replace the MBSB Effectiveness Measures previously reported to the Board. There are no new costs associated with the implementation and administration of the new Performance Management process.

Kathie Vaughn
Assistant Executive Officer
Member and Benefit Services Branch

Attachments